

Welcome to the third newsletter from  
Sustainable Communities for Leeds

Working  
together to  
improve your  
community



Councillor John Hardy and Jon Hinchliff sc4L General Manager experience the thrills of being 80 meters high on the mast climber at Meynell Heights with spectacular views across the city and the Holbeck regeneration area.

*"It is great to see work in progress on the housing regeneration project. Getting a bird's eye view of the project area really shows the great extent of this project and I can't wait to see the results from this most recent work."*

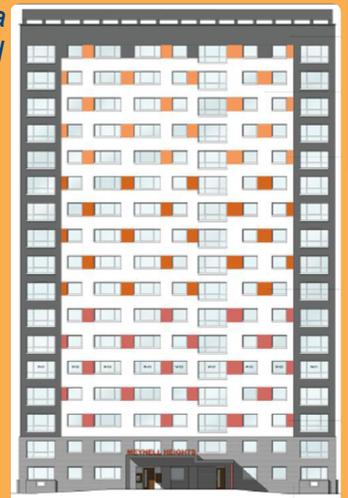
Councillor John Hardy, Leeds City Council lead member for neighbourhoods, planning and support services

## Refurbishment update

### Meynell Heights

We started the external work to Meynell Heights in October. The re-roofing work is now complete and we will begin fitting the external insulation in the New Year.

Internal work to the flats starts in May 2014 with all the works expected to be completed in February 2015 with the landscaping around the block.



## Christmas shutdown

For those having refurbishment work carried out, the site teams are on holiday from lunchtime, Friday 20 December, and will return to work on Monday, 6 January 2014. If you have an emergency repair related to the work during the holiday shutdown period, and it is an emergency that cannot wait until 6 January then please phone the sc4L Helpdesk on **0808 168 7335** (free to landline users) or **0113 366 0887** (mobile users).

The sc4L Helpdesk will still be open for you to report your repairs during the holiday season but please note that an emergency service only will be available on 25 and 26 December 2013 and 01 January 2014.



## New homes update

On the 24 October we held a consultation event at Tiger 11, Hillside, Beeston Road where you could see the artistic impressions of the new homes that we are building in the area.

We have already started to clear the existing homes on Coupland Place, Coupland Road and Malvern Road.

All three sites will be completely cleared by the end of December in preparation for the start of building new homes in 2014.

Folly Lane will see the first homes to be built, work begins here in February 2014

Demolition work on Bismarck Street and Bismarck Drive will start in 2015.

The first homes will be built at Folly Lane. (see image) Preparation work for the site compound has started and the building work starts in February 2014.



## Repairs and Maintenance Service update

### Your new caretaker

We would like to welcome Michelle to our team looks after Meynell Heights. We are sure you will welcome Michelle on board and help support her.



### Gas Servicing

It is a legal requirement that gas appliances are checked annually and we are in the process of carrying out gas servicing inspections to homes in your area.

You will receive an appointment letter prior to our engineers visiting. If the appointment is not convenient please phone the sc4L helpdesk to rearrange. It is important that we carry out these annual checks for your own safety so please do not ignore the letter.

### Repair Recharging

Some repairs are rechargeable as explained in your Tenancy Agreement. If your repair is likely to be a recharge, our call advisors will ask you to contact your area housing office where you can agree the charge before we attend your home.

Lost keys and lock changes are a particular concern. You must visit your area housing officer who will tell you the cost (where applicable) and give you a letter of authorisation. The housing officer will notify us to attend your home. For security reasons our engineer will ask you for the letter of authorisation before entering your home to carry out the lock change for you.

### Repairs reported before October

Please remember that your previous repair service provider is still carrying out repairs that were reported to them before we started in October. This arrangement will continue until the end of December 2013.

## School Health and Safety Talks

The Keepmoat liaison team visited Ingram Road Primary School to give a Health and Safety talk to all the kids.

Everyone at the talk was forewarned about the dangers of playing on a building site and Keepmoat Ken helped dress the kids up in safety wear such as high visibility vests, safety boots and hard hats.



# Santa's in town!

On Wednesday, 18 December, Santa and his helpers will be visiting the Holbeck project area in his truck to hand out sweets to children!

His route will start on Jack Lane at 5.15pm, along Nineveh Road, on to St. Mathew's Street, through to Domestic Street, along Holbeck Moor Road, finishing on Holbeck Moor Road at 6pm.



## Get involved!

We want to deliver an excellent service to all our customers and we are looking for your help. At our open events in August we asked if you wanted to get involved in the project and those of you who did were invited to meet us to discuss the type of opportunities available.

We now have a few volunteers who help to get information out into the community, monitor our performance and review our literature. We also have two local volunteers, Anne and Irene who represent you in Project Liaison Group meetings with Leeds City Council and local Ward Members every two months.



Both Anne and Irene have been involved in the project from the start when Leeds City Council were developing the plans. They now want to continue their involvement and see that the project is delivered successfully. These meetings provide a place to discuss the project's progress and make recommendations to both the Council and the contractor.

We still need one more local resident to sit on the Project Liaison Group so if you are interested please let us know by calling the sc4L Helpdesk by 13th January 2014.

It is never too late to get involved and there are plenty of other ways that you can, such as offering a helping hand with a local gardening project or helping to recruit apprentices. Whether you can offer a regular commitment or a helping hand, it's really up to you.

If you are interested and want to find out more please contact the sc4L Helpdesk 0808 168 7335 (free to landline users) or 0113 366 0887 (mobile users) or write to Freepost RTGE-GRGL-UHHR, Keepmoat, 1 Bowling Green Terrace, Jack Lane, Holbeck, LS11 9SP and we will arrange to meet you to discuss the opportunities.

## Job and Opportunities Fairs

In our last newsletter, we advertised our Job and Opportunities Fairs, which were held at St Matthews Community Centre, Holbeck and Tiger 11, Hillside, Beeston in October.

Everyone that attended is now registered with Construction Housing Yorkshire (CHY), which means your details are available to construction companies looking for employees or trainees, giving you a better chance of securing employment.

If you were not able to attend but would like to register your interest for a trade apprenticeship, such as bricklaying or plastering, or a work placement with us, please phone CHY on 0113 881 810 or email [admin@construction-yorkshire.org.uk](mailto:admin@construction-yorkshire.org.uk) and mention sc4L. Your details will be logged and we will be in touch with you when the next opportunities arise in the New Year.



# Apprenticeship Taster Day

Following the Job and Opportunities Fair we held a taster day at Leeds College of Building for those interested in an apprenticeship.

The day was a great success with teambuilding and creative activities such as building bird boxes and creating a plumbing circuit out of copper pipe. We saw some fantastic results.

The first apprentices will start on site in January 2014.



## Translations and other format request:

If you would like this document in another format or language, please tick as required and return to:

Freepost RTGE-GRGL-UHHR  
Keepmoat/sc4L  
1 Bowling Green Terrace, Jack Lane, Holbeck, LS11 9SP

I would like this newsletter in **Large Print**

I would like this newsletter on CD

I would like this newsletter in Braille

J'aimerais recevoir ce document en français.

من چەز دەکەم ئەم نووسراوەم بە زمانی کوردی بۆ دابین بکەن

Chciał(a)bym otrzymać ten dokument w języku polskim

Gostaria de obter este documento em Português.

እዚ ሰነድ ብትግርኛይይሊ ኣሎኹ።

یہ ڈاکیومنٹ مجھے اردو میں درکار ہے۔

French

Kurdish

Polish

Portuguese

Tigrinya

Urdu

Your name:

Your email address:

Your telephone number:

Your address: